

## We solve these challenges

- Companies want to be available to customers around the clock
- To do this, they need cost-effective solutions
- At the same time, communication should be of high quality and not alienate customers
- SMEs in particular cannot afford to have their own AI department and expensive training for chatbots

## This is what our solution looks like

- Our chatbot understands customers even when it comes to more complicated individual questions
- Communication takes place in natural language. This is pleasant and thus increases the acceptance of the chatbot
- Response rates of up to 90 percent are possible

## Our advantages with the Open Telekom Cloud

- Straightforward handling
- Maximum security
- Competent onboarding with personal support
- Expert community for customer-to-customer exchange
- Use of a data center with lower energy requirements than conventional data centers and use of electricity from 100% renewable energies
- Twin-core technology to prevent service failures



**Name:** Kauz GmbH  
**Year founded:** 2016

**Sector:** Banking, insurance, e-commerce, municipalities, energy, retail, industry

**USP:** Chatbots that understand

