

oneclick AG

# Virtual desktop with one click

Software, platform, infrastructure – the Swiss company oneclick offers "everything as a service." Whether from a PC, smartphone, or laptop: Users access a fully functional digital workspace at any time. And they do so simply via their browser. The desired environments are put together by the IT department within a very short time. All data and applications are securely hosted in the cloud or on local servers and do not leave this protected environment. As a central platform, oneclick helps with the technological setup and delivers the required applications for remote work to the users via innovative streaming. "The process enables particularly fast access and very effectively prevents malware from penetrating customer networks," says Dominik Birgelen, CEO of oneclick. The platform supplements the existing infrastructure with everything required for the secure provision of applications. With oneclick, time-consuming work in the IT departments such as VPN management is also eliminated.

#### **Deutsche Telekom and oneclick AG**

**The Task:** one click provides software applications and data as a virtual desktop solution. For the hosting of its platform, the company was looking for a high-performance cloud provider with the highest security standards and a suitable technological basis.

**The Solution:** oneclick hosts its platform in the Open Telekom Cloud. Its OpenStack technology enables the smooth execution of the diverse platform functions. For the delivery of data and applications to the end devices, oneclick uses a fast encrypted streaming protocol.

**The Advantages:** The platform operation meets the requirements of European data protection regulations. The Telekom brand creates trust and is a selling point for oneclick. The company is also part of the Open Telekom Cloud's "Circle" partner program.

#### The Customer: oneclick AG

Mobile working and working from home, working at distributed locations or in widely spread branch networks: Companies need increasingly flexible IT applications for remote working. On the one hand, with fast response times for remote access – on the other hand, without increasing costs and effort for IT departments or having to accept losses in terms of security. To cover these needs, oneclick developed an immediately available cloud service, with all the components and functions required for software deployment. Time-consuming installations on local servers or end devices and the setup of access solutions for users are replaced by agile IT with a high degree of automation. The virtual desktop infrastructure (VDI) solution from the Open Telekom Cloud has been operational since the beginning of 2021. The company has already been able to attract numerous customers. oneclick can stream its applications to users not only from the Open Telekom Cloud but also from on-premises servers.

#### The Challenge

Immediately ready for use: Via the oneclick platform, companies receive complete digital workstations within minutes. Customers assemble the infrastructure, remote desktops, or individual programs as required. For the hosting of the platform and services for the virtual desktop solution, the young company was looking for a European cloud provider that meets the strict requirements of the GDPR, fulfills all the requirements in terms of security, and that the customers trust. In addition, a suitable technological basis was required for the uncomplicated connection of the platform to the cloud resources.

#### **The Solution**

"The Telekom brand creates trust. For customers, it stands for stability and security," says oneclick CEO Dominik Birgelen. Just one of the reasons why he and his team chose the Open Telekom Cloud as their hosting provider. The Bonn-based company also complies with all German and European data protection regulations, and its resources are certified many times over.



Dominik Birgelen, CEO of oneclick

Thanks to the open technology standard OpenStack, the oneclick platform could also be easily and securely connected to the capacities from Telekom's data centers. For the delivery of the software applications to the end devices, oneclick has developed its own streaming protocol. The data never leaves its secure hosting environment in the Open Telekom Cloud or the on-premises servers that can be additionally connected on request.

#### **The Customer Benefits**

oneclick provides its virtual desktop solution securely and in accordance with European data protection law from the Open Telekom Cloud. This convinces customers: "The cooperation with Telekom is a real selling point for us," says Birgelen. oneclick is also part of the new Open Telekom Cloud "Circle" partner program and benefits from numerous advantages. The two companies have made it their goal to continue growing together.

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